

## Quality of Life and Quality of Care



*Division of Nursing Homes*

# § 483.24/§ 483.25 Implementation

§ 483.24 – Quality of Life implemented November 28, 2016  
(Phase 1)

§ 483.25 – Quality of Care implemented November 28, 2016,  
with one exception, § 483.25(m) Trauma-Informed Care,  
which will be effective November 28, 2019 (Phase 3)

# Quality of Life (QoL) Defined

An individual's “sense of well-being, level of satisfaction with life and feeling of self-worth and self-esteem. For nursing home residents, this includes a basic sense of satisfaction with oneself, the environment, the care received, the accomplishments of desired goals, and control over one's life.”

## Key Point: Principles of Quality of Life:

- Sense of Well-Being
- Satisfaction with Life/Oneself
- Self-Worth/Self-Esteem
- Satisfaction with environment and care
- Goals
- Control

# §483.24 Quality of Life - F675

## **F675**

### § 483.24 Quality of life

***Quality of life is a fundamental principle that applies to all care and services provided to facility residents.*** Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, ***consistent with the resident's*** comprehensive assessment and plan of care.



**Key Point:** Quality of Life is a basic principle that must be supported and reflected in the delivery of all care and services in the nursing home.

# Regulatory Sections that Support Quality of Life

- 483.10 Resident Rights
  - Dignity and Respect
  - Planning and Implementing Care
  - Self-Determination
- 483.20 Resident Assessment
- 483.21 Comprehensive Person-Centered Care Planning
- 483.25 Quality of Care
- 483.60 Food and Nutrition
- 483.70 Administration
  - Facility Assessment

 **Key Point:** Quality of Life is a fundamental principle intended to apply to all care and services provided to each resident.

# How to Cite F675

Evidence that outcomes at other regulatory tags demonstrate a pervasive disregard for the principles of Quality of Life found throughout the LTC Requirements for Participation.

## Key Points:





- Cumulative effect of noncompliance at other regulatory tags;
- Pervasive means through or embedded within every part of something;
- May cite relevant Quality of Care/outcome tags related to the Quality of Life issue, as appropriate, but evidence must be specific to that tag.;
- Quality of Life should be cited instead of multiple Resident Rights tags when pervasive disregard for Quality of Life is identified.

# §483.25 Quality of Care – F684

## § 483.25 Quality of care

*Quality of care is a fundamental principle that applies to all treatment and care provided to facility residents. Based on the comprehensive assessment of a resident, the facility must ensure that residents receive treatment and care in accordance with professional standards of practice, the comprehensive person-centered care plan, and the residents' choices ...*

### Key Points

-  New Ftag number and Regulatory Language
-  Generic tag for Quality of Care concerns without specific tag
-  Retains guidance from former F309
-  Removed Pain, Dementia Care, and Dialysis – Now have their own tags

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